

Facsimile: 02 4654 7829 70 Central Avenue, Oran Park Telephone: 13 Camden (13 226336)

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COMPLAINT FORM

Council's Feedback Policy defines a complaint as an expression of dissatisfaction with the service provided by Council.

This form is not for requests for service or reports of damage / hazards. To lodge these General Service Requests, please contact Council's Customer Service on 13 22 63 36 or via Council's Customer Service Centre at 70 Central Avenue, Oran Park

YOUR CONTACT DETAILS	
Name:	
Postal Address:	
Contact Phone Numbers:	
Email Address:	
Signature:	
-	
I would like my complaint to be kept confidential.	
∘ Yes	0 No
Details of Complaint	
Please indicate if your complaint relates to:	
 A Councilor or the General Manager 	\circ An action or lack of action taken by the
 A Standard of service provided or service you 	Council or its employee.
have received	 A member of staff
Please Provide concise details of the complaint (please attach additional information if required):	
What would you like to see bappen (in your ideas and suggestion on how we can fix the	
What would you like to see happen (ie, your ideas and suggestion on how we can fix the	
complaint/problem)?	
Please return your completed form to Council via mail, fax or email as noted above.	
Your complaint will be acknowledged within five (5) business days from the date of lodgment.	