

Media Release



10 May 2018

Council launches upgraded App

Residents can connect with Council quickly and easily at the touch of their smartphones using Camden Council's new and enhanced *OurCamden App*.

The updated look and simplified design of the App will make it easier to lodge enquiries, set reminders and access information.

"The App is an extension of Council's commitment to supporting its community through prompt and reliable customer service," said Mayor Lara Symkowiak.

"We are providing smart digital solutions that enable doing business more efficiently and easily online," Cr Symkowiak said.

Some of the functions of the App include: -

- Lodge online customer service requests
- Report a hazard
- Get event details
- Receive sports field updates
- Book a kerbside clean up
- Set bin reminders for waste collections
- Search positions vacant

The upgraded App reflects Council's new website theme and corporate branding, as well as offering easier navigation and overall user-friendly experience.

It will automatically update on some smartphones or can be manually updated as required. It is free to download from the App Store or Google Play Store.

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