# **Boots n' Beats – Ticketing Terms and Conditions**

# The Event:

The Boots n' Beats event is hosted by Camden Council ('Council'), which is the event organiser. Attendance at the event is open to all ages subject to these Terms and Conditions.

# Ticketing:

- This ticket is proof of purchase and must be presented at the time of admission.
- Tickets are not to be duplicated for any reason. Presentation of a duplicated ticket will be considered an attempt to falsify entry and will be forfeited. All tickets have a unique barcode that will be scanned on arrival. Tickets cannot be scanned multiple times.
- Tickets cannot be resold (scalped) by any means at any dollar value. Scalped tickets will be cancelled.
- Ticket pricing is as follows:

GENERAL – 16 years and over	\$20
JUNIOR – 6 – 15 years	\$10
CHILD – Under 6 years	FREE

# Admission and Attendance:

- Council reserves the right to refuse entry.
- Any persons who are deemed by staff or Council officers, in their full discretion, to be intoxicated, under the influence of drugs, disruptive, noisy, threatening, dangerous, unsafe, offensive or unruly, or otherwise behaving in a manner that unreasonably interferes with the other attendees' enjoyment of the event, the performance or the activities of staff or Council officers, or causes or risks damage to persons or property, or fails to comply with the Terms and Conditions or any other entry conditions, will be refused entry or be required to leave or be evicted from the premises and their ticket will be considered cancelled without refund or compensation.
- Any persons who are deemed by staff or Council officers, in their full discretion, to be in possession of any item considered to be illegal, dangerous, unsafe or otherwise inappropriate (including, but not limited to, alcohol, weapons, flares or illegal drugs), will be refused entry or be required to leave or be evicted from the premises and their ticket will be considered cancelled without refund or compensation.
- Security arrangements may include bag and pat down searches. Any person who refuses a search may be refused entry to the venue.
- Smoking or vaping is not permitted within the event space.
- Animals are not permitted inside the Venue other than guide, hearing and service assistance animals as defined under the *Companion Animals Act* 1998 (NSW).
- Video or professional cameras or sound recorders may not be used by attendees at the event.
- A pass out will be provided at the exit if a ticket holder wants to leave and re-enter provided that the ticket holder is not in breach of these Terms and Conditions.
- Any patron aged under 18 as at the date of the event must be accompanied by a parent, guardian or a responsible adult aged 26 or over.

#### Variations to performances or events:

- Council reserves the right to alter the advertised events and performances, artists, ticket prices, event capacity and sit configurations, location, dates and times or these Terms and Conditions without notice and at its discretion.
- Council reserves the right to determine or change the eligibility criteria for any person in relation to the event at any time.

# Photo Release and Release Statement:

- This event is being filmed and photographed. By entering the event, attendees agree to being filmed or photographed and accept that the footage/photographs may be used for marketing or future promotion of Council events/initiatives.
- By entering the event, all attendees understand and agree that other media outlets external to Council may film, cover, air, stream, post, print or otherwise publish (including on online social media) any part of the event. Council cannot be held responsible for coverage by any other media outlet, including any adverse effects on the entrant.
- By entering the event, attendees understand and agree that Council cannot be held responsible for any external media or social media outlets reproducing the photographs/footage captured by Council.

#### **Cancellation Policy:**

- In the case that a ticket holder is no longer able to attend the event, they must notify Council by e-mail to <u>events@camden.nsw.gov.au</u>.
- A refund will only be provided for cancellations by the ticket holder after notification to Council no less than 1 week (7 days) prior to the event start date.
- In the event that Council cancels the event, a full refund will be provided to all ticket holders.
- In the event that Council postpones the event, all tickets will remain valid. If the ticket holder is unable to attend the new event date, a full refund will be provided.

# Indemnity:

• By attending and or participating in the event, all persons attending agree to indemnify, release and hold harmless Council, its employees, agents, contractors and assigns from any and all liability, damage, loss, injury or claim of any nature whatsoever arising out of or in any way related to the event.

# **Privacy Notification:**

The information that Council is collecting from you is personal information for the purposes of the *Privacy and Personal Information Protection Act 1998* ('the PPIP Act') and Council's <u>Privacy</u> <u>Management Plan</u>. This Privacy Notification outlines how Council collects, uses and protects your personal information.

<u>Purposes of collection</u>: The personal information you provide to Council is being collected for administrative and assessment purposes.

<u>Intended recipients</u>: The personal information will be used by Council staff and may be shared publicly, with other media outlets for promotional purposes or as required by law.

<u>Supply</u>: The supply of your personal information is voluntary. If the information is not provided, Council will not be able to process your ticket.

<u>Access/Correction</u>: You have the right to access your personal information held by Council and to request the correction of any inaccurate or incomplete personal information Council holds about you. Council will consider any such application in accordance with the PPIP Act and its Privacy Management Plan.

<u>Relevant agency</u>: Council is the agency that is collecting and holding your personal information. Council's address and other contact details are detailed on this form. You can contact Council at mail@camden.nsw.gov.au or using the contact methods on Council's website.