

Information Sheet March 2015

UpFront Youth Program is a new partnership between community based organisations, lead by Cabramatta Community Centre, which is providing accommodation and support to homeless and at risk young people under 24 across the South West Sydney region, with an emphasis upon those aged 12 – 18.

UpFront respects young people from all cultural backgrounds, religions, sexual orientations, and gender diversities, and will support young people, regardless of health status, difficult

behaviours or mistakes that they may have made. UpFront believes that every young person has the right to secure housing, personal safety and an opportunity to build a future for themselves.

Services and Support Provided

To achieve this for all young people who come to **UpFront** our services and support include

- Early Intervention and Outreach to respond early to prevent youth homelessness
- ➤ Youth refuges with 24/7 support
- Transitional Housing and support to move towards independence
- Case Management including multidisciplinary co-case management
- Coordination of support for clients with multiple or complex needs
- Parenting support for young families
- Engagement in education
- Pathways to employment
- Living skills and social inclusion
- Post crisis support and maintaining tenancies
- Brokerage support

UpFront Principles

Key Principles that will guide **UpFront's** client centred practice include:

- An integrated response that requires robust communications between our staff and mainstream partners, and also our co-case management partners.
- A tailored and individualised approach, that identifies a strengths based principle and trauma informed approach.
- Empowerment of young people to take an active role in identifying goals and activities, develop confidence and skills to advocate well as contributing their ideas to the work of UpFront.
- A "whole of community" response to youth homelessness that includes connecting young people with education, local businesses, family, friends and their communities.
- A strong emphasis on Early Intervention and Prevention in order to reduce the numbers of young people entering the homelessness system.



Areas of Operation

UpFront operates in the South West Sydney District as defined by Family and Community Services, which includes the LGAs of

- Cabramatta Outreach, Early Intervention and Case Management support
- Campbelltown Outreach, Early Intervention and Case Management support
- Camden Outreach, Early Intervention and Case Management support
- Fairfield Refuge, Transitional Housing, Outreach, Early Intervention and Case Management support, Education and Employment, Tenancy support
- Liverpool Refuge, Transitional Housing, Outreach, Early Intervention and Case Management support, Education and Employment, Tenancy support
- Wingecarribee/Wollondilly Outreach, Early Intervention and Case Management support

Contact

Referrals/information	1800 074 922
9am-5pm (Mon-Fri)	information@upfront.org.au
Crisis Accommodation Intake	02 8707 2300
(24 hours/7 days)	02 9824 0192
	crisis@upfront.org.au
UpFront Cabramatta (CCC) 9am-5pm (Mon - Fri)	02 9727 0477
Cnr Railway Pde &McBurney Rd Cabramatta.	<u> </u>
on ranway rac awadamay na babiamata.	
UnFront Comphalltown Com Enm (Man Fri)	02 4625 5455
UpFront Campbelltown 9am-5pm (Mon-Fri)	02 4625 5455
28 Broughton Street, Campbelltown.	
UpFront Wollondilly (Community Links) 9am-5pm	02 4683 2776
6 Harper Close, Tahmoor.	

Project partners

Cabramatta Community Centre, Liverpool Youth Accommodation Assistance Company (LYAAC), Medley Community, Community Links Wollondilly.