



Camden Council Resident Pack

Welcome to Camden

www.camden.nsw.gov.au






Welcome

Camden Council would like to welcome you to the Camden Local Government Area.

We hope the following information will help direct you to various services, events and initiatives provided by Camden Council and make your move to Camden easy and enjoyable.

Contact Camden Council

 PO Box 183, Camden NSW 2570

 4654 7777

 mail@camden.nsw.gov.au

 camden.nsw.gov.au

 Administration Office: 70 Central Avenue, Oran Park
8.30am-5pm, Monday to Friday
Customer Service Centres: Camden and Narellan Libraries

Download Council's free smartphone app for residents available from Google Play or the App Store. Search 'OurCamden' for what's on, report issues or see positions vacant.

Disclaimer

Every effort has been made to ensure that the information in this guide is correct at the time of printing. Information is subject to change without notice.

Contents

Your Council	4
Your Community	10
Rates and Development	16
Pets and People	18
Your Environment	20
Waste Management	22
Handy Information	26



Your Council



The Camden Local Government Area

The Camden Local Government Area (LGA) extends from Leppington in the north to the township of Camden in the south, and includes the following suburbs:

- Bickley Vale;
- Bringelly;
- Camden;
- Camden South;
- Catherine Field;
- Cawdor;
- Cobbitty;
- Currans Hill;
- Elderslie;
- Ellis Lane;
- Gledswood Hills;
- Grasmere;
- Gregory Hills;
- Harrington Park;
- Kirkham;
- Leppington;
- Mount Annan;
- Narellan;
- Narellan Vale;
- Oran Park;
- Rossmore;
- Smeaton Grange; and
- Spring Farm.

Camden covers an area of 206 square kilometres and is bisected by the Nepean River.

The current population is approximately 63,000 (2014 estimate). Despite the considerable growth experienced since the 1980's, Camden has maintained its unique character, based on its historical importance and picturesque rural landscapes.

Communication

Want to find out more about Camden? Visit Camden Council's website

www.camden.nsw.gov.au

to access a range of information including:

- Council's event calendar;
- Camden's Community Directory;
- Council applications and registration forms;
- The structure of Council;
- Council meetings;
- Community facilities and hall bookings;
- Funding opportunities;
- Library services;
- Garbage services;
- Development Applications;
- Sustainability information; and
- Council's community newsletter.

Council has a page in the local weekly newspaper, where you can find information on developments, matters on exhibition, community announcements and events.

Free local newspapers in the Camden area include:

- Camden-Narellan Advertiser;
- Camden Macarthur Chronicle;
- The District Reporter.

Let's Connect is Council's quarterly community newsletter. It is delivered to every household in the LGA and can be viewed on Council's website.

To connect with us anytime or anywhere, download Council's new smartphone app, available free from Google Play or the App Store. Report an issue, discover what's on or find out the status of sporting fields, all with the swipe of a finger!



History of Camden

The history of the Camden district is as old as Australia itself. Steeped in history, its unique heritage unfolds in the collection of historic properties scattered throughout the Local Government Area.

www.visitcamden.com.au

Your Councillors

Camden Council is divided into three wards (North, Central and South) with three representatives from each ward.

Local Government Elections are held every four years in the month of September.

The main responsibilities of the elected Council are to:

- exercise city leadership;
- listen to the problems and ideas of the local community; and
- be the custodian and trustee of city assets and to account for and manage those assets.

The Mayor is elected by the Councillors bi-annually in September. The Mayor's office is located in the Camden Council Administration Building at 70 Central Ave, Oran Park. Appointments can be made by ringing Council during business hours on 4654 7777.

2016-2020 Councillors

Central Ward

Cr Ashleigh Cagney
Mayor, Cr Theresa Fedeli
Deputy Mayor, Cr Rob Mills

South Ward

Cr Peter Sidgreaves
Cr Eva Campbell
Cr Paul Farrow

North Ward

Cr Lara Symkowiak
Cr Cindy Cagney
Cr Michael Morrison

Not sure which Councillors represent your Ward? The Camden Local Government Area Ward Map (below) outlines each ward and its suburbs.

Council Meeting and Forums

Camden Council meets regularly to discuss local issues and make decisions on behalf of the community. Decisions are made at an open meeting by the whole Council. All meetings of Council are open to the public and residents are welcome to attend.

Ordinary Council Meetings are generally held the second and fourth Tuesday of every month at 6pm at the Council Chambers located in the Camden Council Administration Building in Oran Park.

For more information, call Council on 4654 7777 or search for meetings on Council's website camden.nsw.gov.au

Council Community Management Committees

Camden Council has a number of Community Management Committees including:

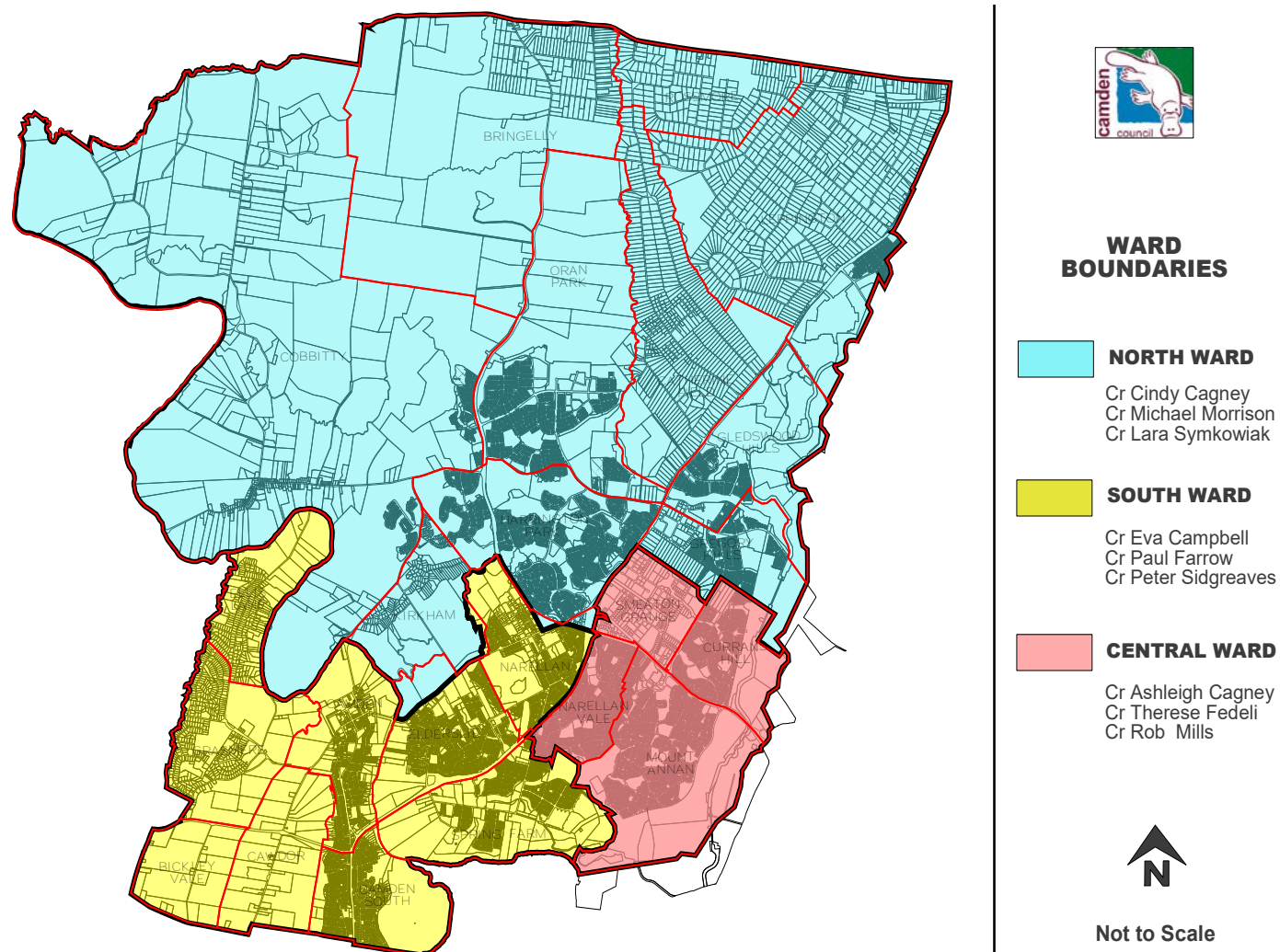
- Camden Town Farm;
- Camden Bicentennial Equestrian Park;
- Camden International Friendship Association; and
- Seniors Committee.

Residents Groups

Camden Council has a number of Residents Groups including:

- Mygunyah Aboriginal Residents Group
- Cohesive Communities Group;
- Access Committee; and
- Youth Council.

For more information on committees and residents groups, visit Council's website or call 4654 7777.



Camden Council

Customer Service	4654 7777
Rates Section	4645 7777
Camden Library	4654 7951
Narellan Library	4645 5039
Sports Field Bookings	4645 7777
Park Bookings	4645 7777
Kerbside Clean Up	4654 7777
Employment at Camden Council	4645 7777
Camden Pool	4655 8600
Mount Annan Leisure Centre	4648 4830
Camden Civic Centre	4655 8681
Visitor Information Centre	4658 1370
Camden Family Day Care	4645 5190
Referrals to Community Services	4645 5084

Emergency

Police, Fire, Ambulance	000
Camden Ambulance Station	1300 655 200
Camden LAC	4632 4499
Macarthur Rural Fire Service	9608 7777
State Emergency Service	132 500

Hospitals and health care

Camden and Campbelltown <i>Hospital Switchboard</i>	4634 3000
Macarthur After Hours GP Service	4634 3290
Narellan Community <i>Health Centre</i>	4640 3500
Meals on Wheels	4655 6822

Local Members of Parliament

Federal Member for Hume	4822 2277
Federal Member for Macarthur	4655 7600
State Member for Camden	4655 3333

Post Offices

Camden	131 318
Bringelly	4774 8032
Narellan	4646 1040
Mount Annan	4647 0079
Cobbitty	4651 2240
Leppington	9606 5385

Transport

Busabout	4631 4200
Picton Buslines	4677 1564
Interline	9765 7222
Sydney Trains	131 500
South West Community Transport	9426 8999
Taxis (Camden-Wollondilly Cabs)	13 38 34

Education - Primary Schools

Camden Public School	4655 8049
Camden South Public School	4655 2633
Cobbitty Public School	4651 2262
Currans Hill Public School	4648 5910
Elderslie Public School	4658 1632
Harrington Park Public School	4647 7116
Leppington Public School	9606 5397
Macarthur Anglican School	4647 5333
Mater Dei	4655 7481
Mawarra Public School	4658 0990
Mount Annan Public School	4647 2380
Mount Annan Christian College	4634 7474
Narellan Public School	4646 1223
Narellan Vale Public School	4647 5291
Oran Park Anglican College	4604 0000
Oran Park Public School	4632 4651
Rossmore Public School	9606 5551
Spring Farm Public School	4658 3057
St Paul's Catholic Primary School	4654 8900
St Clare's Catholic Primary School	4647 2845
St Justin's Catholic Primary School	4651 3800

Education - Secondary Schools

Camden High School	4655 9191
Elderslie High School	4658 1110
Elizabeth Macarthur High School	4646 1899
Macarthur Anglican High School	4647 5333
Magdalene Catholic High School	4647 7055
Mount Annan Christian College	4634 7474
Mount Annan High School	4648 0111
Oran Park Anglican College	4604 0000
St Benedict's Catholic College	4631 5300

Education - Tertiary

Campbelltown TAFE	4620 1700
Macarthur Community College	9826 6455
Western Sydney University	1300 897 669

Employment

YMCA Job Futures	4628 3300
Mission Australia, South West	4621 7400
Nova Employment	8886 5800
MG My Gateway	4627 1388

Service/social clubs

Lions Club of Camden
camdenlionsclub@yahoo.com

Lions Club of Narellan
narellanlionsclub@gmail.com

Lions Club of Macarthur
macarthurlions@hotmail.com

Rotary Club of Camden
info@camdenrotary.org.au

Rotary Club of Narellan
rotarynarellanclub@gmail.com

Narellan Probus Club
secretary@narellancombinedprobus.org.au

Gregory Hills Probus Club 0429 311 074

Legacy Widows Club of Camden 4655 1992

Country Women's Association 4634 1394

of NSW Camden (CWA)

Macarthur Evening View Club 4658 1548

Quota International of 4655 1992

Macarthur Inc

View Club of Camden 4655 5026

Narellan Men's Shed 0429 141 047

Camden Men's Shed 0413 310 582

Camden RSL Sub-Branch 4655 8636

Oran Park Probus Club 0408 943 611

Business support services

Camden Chamber of Commerce and Industry
enquiries@camdenchamber.com.au

Greater Narellan Chamber of Commerce
executive@narellanchamber.com.au

South West Sydney Business Enterprise
Centre
reception@swsydneybec.com.au

Western Sydney Business Centre
info@wsbusiness.com.au

Office of the NSW Small Business
Commissioner
we.assist@smallbusiness.nsw.gov.au

Council websites

www.camden.nsw.gov.au
Provides a range of information on activities, news, initiatives, events, policies and statutory requirements of Camden Council.

www.camdenkids.com.au
A website designed for parents and carers in the Camden Local Government Area providing contacts for child care, playgroups, support networks as well as information on health, safety and learning.

www.library.camden.nsw.gov.au
Access a range of features offered by Camden and Narellan Libraries including e-resources, heritage and history, library catalogue, events, services and much more.

www.camdenciviccentre.com.au
Whether you're looking to host a wedding, party, public meeting, concert or exhibition, Camden Civic Centre can meet your needs with a range of packages and rooms, with all details available on their website.

www.camdenequestrianpark.com.au
The Camden BEP has three pavillions that provide a function venue with kitchen facilities, an upstairs meeting room and plenty of space for family, exhibitions, markets, camping or major equestrian and community events.

www.visitcamden.com.au
The official tourism website for Camden.



Your Community

Camden Council is committed to providing opportunities for all residents to embrace Camden's culture and sense of community. Council aims to do this by promoting a variety of lifestyle options, improving the well-being of the community by ensuring access to a range of facilities and services, and recognising and supporting cultural diversity.

Community and cultural planning and development

Council's Community and Cultural Planning and Development team work with the community to create and sustain safe, vibrant, inclusive and resourced neighbourhoods in the Camden Local Government Area. It is our aim to ensure the community is consulted and their needs are considered and catered for.

To achieve this goal, the Community Planning and Development Team coordinate a number of projects, events and initiatives that address diversity and inclusion and consider the following target groups:

- Pacific Islander communities
- Multicultural communities
- Children and families
- People with disability
- Older people (Seniors)
- Women and men
- Young people (youth)

Camden Council also offers a range of funding opportunities to the Camden community to support local groups and projects as well as individuals.

For a full list of funding opportunities or to download an application package visit Council's website.

Sport and recreation

Council provides and manages a number of accessible, connected and well maintained parks and open spaces that provide sport, recreation and leisure opportunities.

Sport

Camden is home to a wide variety of sporting ovals and facilities to cater for all kinds of sporting interests. Want to become more involved? Join a sporting club in your local area. Details can be found in the Community Services section of Council's website.

Sporting facilities include BMX, bowling, equestrian, golf, netball, athletics, fitness, motor sport, skateboarding and tennis. Swimming pools and leisure centres throughout the area.

Hall Bookings

Are you in need of a venue for a party, event or special occasion or looking to run an activity? Camden Council has a variety of community facilities available for casual or regular hire.

Playgrounds

More than 70 playgrounds offer experiences and equipment for all ages. Some of the larger sites have picnic facilities perfect for a family day out.

Walking and Cycling

Camden has a variety of walking and cycling paths suited to all levels throughout the LGA and more are continually being added.

Camden Town Farm

A model of a traditional dairy farm and home to the Camden community gardens and fresh produce markets.

Bicentennial Equestrian Park

Home to extensive equestrian facilities, walking and cycling paths, function venues and the Camden men's shed.



Library Services

Residents are able to become members of Camden Library Services free of charge. To join you will need to complete an application form and show personal identification, with your name and current address.

Council's Library Service provide professional and friendly staff to assist you with your learning and information needs.

Whatever your subject, Council's Libraries have resources both online and in the libraries that can help you find the information you need.

As well as books, the Libraries also have free computer and internet access, Wi-Fi, photocopying facilities, meeting and study rooms.

Council also run a Home Library Delivery Service. This service is free to anyone who is unable to visit the Library due to disability, illness, limited mobility or the need to care for someone in any of those categories.

The Library has a full program of events, fom visiting authors and technology workshops to storytime and holiday programs for children and youth.

Children's Storytime is held at Camden Library every Tuesday and Thursday and at Narellan Library every Monday, Wednesday, Friday and Saturday. BIBS lapsit sessions for 0-18 months are held every Thursday at Camden and every Monday, Wednesday and Friday at Narellan.

The Space Digital Studios

Located upstairs at Narellan Library, the Space Digital Studios is a collection of three venues, all coming to life with community learning workshops on technology of all kinds. Exciting sessions in learning to use technology, software and social media are held throughout the year. These include:

- **Connect @ Your Library**
One-to-one technology learning sessions to find out more or test an iPad, the internet, laptop and more. Contact Narellan or Camden Library to book.
- **Volunteer Computer Tutors**
Learn more about computer applications, the internet/email etc free of charge. To make a booking phone 4654 7951 or 4645 5039.
- **Dynamic Learning Online**
Use web-based tools to find out more about Microsoft Office applications, Facebook, Twitter, blogging and more. Self-paced modules guide your learning in your own time.

www.library.camden.nsw.gov.au

Camden Family Day Care

Are you looking for childcare? Family Day Care is a unique form of childcare where a qualified educator provides education and care for your child in the educator's own home environment. We carefully select educators to ensure your child has the highest quality care.

Your child will join a group of no more than four children and will enjoy activities that reflect their interests. You will get to know your child's educator, and have access to flexible days and hours

Our services are available to children aged 0 to 14 years. To ensure the highest standards are maintained, each educator receives regular visits and compliance checks.

If you work in the childcare sector and are interested in finding out more about being a Family Day Care provider please contact the team.

For more information, call Camden Family Day Care on 4645 5190 or visit camdenfamilydaycare.com.au

Camden Visitor Information Centre

Located in John Oxley Cottage which was built on land that was originally granted to John Oxley by Governor Lachlan Macquarie in the early 1800s. The cottage itself is a typical workman's cottage and is believed to be the last remaining of a row of similar dwellings that dotted the main road into Camden.

Visit Camden Visitor Information Centre, meet one of our friendly staff members and discover the variety of attractions and local experiences that Camden and surrounds has to offer. The Centre is open seven days, 9.30am-4pm.

Camden Civic Centre

Camden Civic Centre, owned and operated by Camden Council is centrally located in the heart of Historic Camden.

Suitable for a large variety of events the Centre boasts modern spacious facilities for up to 350 people, excellent exhibition and banquet rooms, licensed food and beverage provision, and a team of staff on hand to help make your event a complete success.

Home to the Camden Art Prize Collection, the Venue hosts community, corporate, civic, private and cultural celebrations.

The Centre is available for hire seven days a week. The venue is flexible, accessible and affordable, with ample parking, and a variety of menus to choice from.

Camden Civic Centre presents a calendar of events for the community each year including concerts, live entertainment, comedy nights, school holiday activities, workshops, bridal exhibitions, Camden Art Prize, Camden Antique Fair and much more.

For more information, call 4655 8681 or visit camdenciviccentre.com.au



4658 1370
46 Camden Valley Way, Elderslie

Camden Museum

Camden Museum is a community run museum and heritage centre located in Camden Library. Camden Museum tells the story of Camden's rich history through a collection of historical artefacts including photos, maps, clothing, uniforms, furniture and more.

The Museum is also home to the Camden Historical Society and Camden Area Family History Society who welcome new members. The museum is located at 40 John Street, Camden and is open from 11am-4pm Thursday to Sunday.

For more information, call 4655 3400 or visit camdenhistory.org.au

Alcohol Free Zones

Alcohol Free Zones (AFZ) have been established in the following areas:

- Camden Town Centre;
- Camden;
- Currans Hill;
- Harrington Park;
- Mount Annan;
- Narellan Town Centre;
- Narellan Vale; and
- Narellan.

For more information, or to view maps of the areas, visit Council's website.

Public transport in Camden

The Camden area is serviced by three bus companies;

- **Busabout** provides services between Camden, Narellan, Elderslie, Harrington Park, Mount Annan and Campbelltown. Details: busabout.com.au
- **Picton Buslines** provides services between Camden and Picton. Details: pictonbuslines.com.au
- **Interline** provides services between Narellan, Oran Park, Gregory Hills, Catherine Fields, Bringelly, Leppington Liverpool and Minto. Details: interlinebus.com.au

Rail services in the Camden LGA are from Leppington to Liverpool and Sydney CBD. Other nearby rail stations include Campbelltown, Macarthur and Leumeah in the Campbelltown LGA.

South West Community Transport is funded under the Home and Community Care Program to provide transport to:

- Older and frail persons with moderate, severe or profound disability
- Younger persons with moderate, severe or profound disability
- Carers of these people

For more information, or to plan your trip, visit www.131500.com.au or call the Transport Information Line on 131 500.

Road Safety Programs

Camden Council runs programs to improve community and road safety. These programs include:

- Learner Driver Log Book Runs;
- Drives for Learners booklet;
- Occupant Restraint Checking Days;
- Drive 2 Stay Alive school program; and
- Seniors Safety Morning Tea.

Most of these programs are free of charge. For more information, call 4645 5046 or visit Council's website.

Events calendar

REGULAR

Camden Produce Markets
Every Saturday
Camden Town Farm

Cobbitty Village Markets
First Saturday of the month
Cobbitty Public School

Wivenhoe Historic House Open Day (Feb-Dec)
1st Sunday of the month
229 Macquarie Grove Road, Cobbitty

Macarthur Community Indoor Markets
Second Sunday of the month
Camden Show Hall

Little Explorers
Every Thursday and Friday
Macarthur Centre for Sustainable Living

About Face
Every Thursday
Cobbitty Public School

Oran Park Town Art and Craft Twilight Market
Third Saturday of the month
Oran Park Podium

Skate Clinics
Monthly
Kirkham Skate Park

JAN - FEB

Australia Day in Camden
Argyle and John Streets, Camden

MAR - APR

Camden Show
Variety of exhibitions, displays and amusements.
Details: 4655 8338

National Seniors Week
Details: 4654 7777

Camden Youth Week
Details: 4654 7777

ANZAC Day
Dawn Service, Camden RSL March and Service, Camden Bicentennial Equestrian Park
Details: 0419 925 294

Camden ANZAC Run
Details: 4654 7777

AnnanROMA
Details: 4634 7900

MAY - JUN

Paws in the Park
Details: 4654 7777

Camden Play Day celebrating National Families Week
Details: 4654 7777

Camden Shorts - Live Performance for Youth
Details: 4654 7777

Live and Local Music Camden
Details: 4654 7777

JUL - AUG

NAIDOC Week
Details: 4654 7777

Local Government Week
Details: 4654 7777

SEP - OCT

Camden Festival
Details: 4654 7777

Childrens Week
Details: 4654 7777

Camden Garden Competition
Details: 4654 7777

NOV - DEC

Jacaranda Festival
camdenjacarandafestival.org

Christmas in Narellan
narellanchamber.com.au

Seniors Christmas Luncheon
Details: 4654 7777

International Day of People with Disability
Details: 4654 7777

Christmas Light Competition
Details: 4654 7777

Christmas Volunteer Reception
Details: 4654 7777

Rates & Development



Rates information

Rates are levied for the 12 month period from 1 July to 30 June and rate instalments are due for payment on 31 August, 30 November, 28 February and 31 May. Council will send out quarterly notices approximately five weeks before each installment is due. Failure to pay by the due date will result in an interest charge.

There are a variety of rate payment options including:

- internet;
- direct debit;
- BPay/BPay View;
- phone;
- My Post Digital Mail Box;
- Commonwealth Bank;
- Australia Post;
- by mail; and
- in person.

How do I contact Council's rate section?

- Online: camden.nsw.gov.au
- Phone: 4654 7777
- Email: mail@camden.nsw.gov.au
- Mail: Camden Council
General Manager
Attention: Revenue Team Leader
PO Box 183
Camden NSW 2570

How to lodge a Development Application

Before you lodge a Development Application with Council be sure you have all the required documentation with you. Speak to the Duty Planner at Council who can assist you with what information will be required for your application.

Development Application forms, information checklists and schedules of fees are available at Council's Customer Service Office or on the website.

Building and development

Council aims to ensure quality development compatible with the existing and future desired character of Camden.

What do I need approval for?

Approval is required for:

- Construction of dwellings;
- Industrial premises;
- Commercial premises;
- Swimming pools;
- Subdivision;
- Dam construction;
- Sand extraction;
- Tree and vegetation removals;
- Rezoning;
- Driveway crossings;
- Places of public entertainment;
- Minor structures (pergolas, awnings etc);
- Advertising signs; and
- Dwelling additions.

If in doubt as to whether you require development approval, call Council or visit our website.

Flood information

The Nepean River, South Creek, tributaries and associated floodplains are a predominant feature of the Camden LGA.

Flooding along these waterways impacts properties within the floodplain to varying degrees.

General information about flooding and flood maps are available on Council's website.

Pets & People



Pets can be a wonderful addition to any family, but the responsible care and management of animals by their owners is a duty that must be taken seriously to ensure safety and wellbeing of our community.

Things to do for your pet when you move house

When people move house they often forget that information about their pets also needs changing in case your pet becomes lost or injured.

Your pet, once microchipped, is placed onto the Companion Animal Register and this information is accessed if your pet becomes lost. Here are important steps to ensure your pet's details are correct and up to date.

1. Make sure your pet is microchipped. Your local vet can assist with this.
2. Once your pet is microchipped visit Council to have your pet lifetime registered.
3. Make sure your pet is wearing a collar and name tag with an up to date contact number.
4. Change your contact details with Council to ensure your new address and phone number are up to date. Forms can be obtained from Council and online at Council's website.
5. If you no longer own a microchipped pet or your pet has recently died, contact Council for assistance with updating your details.

Council must be notified within 14 days of any change that occurs in the registration information for your pet.

Identification and registration

Companion animals (dog or cat) must be microchipped from the time the animal is 12 weeks old by a vet or animal welfare organisation.

Your pet must be registered with Council by six months of age.

www.camden.nsw.gov.au/pets/registration

This is a separate process to microchipping and can be completed at Council's Customer Service Centres, 70 Central Avenue, Oran Park between 8.30am-5pm, Monday to Friday or at both Narellan and Camden Libraries between 9am-5pm, Monday to Friday.

Off-leash areas

Get active outdoors and take your dog for a walk at one of six off-leash parks located throughout the Camden LGA including;

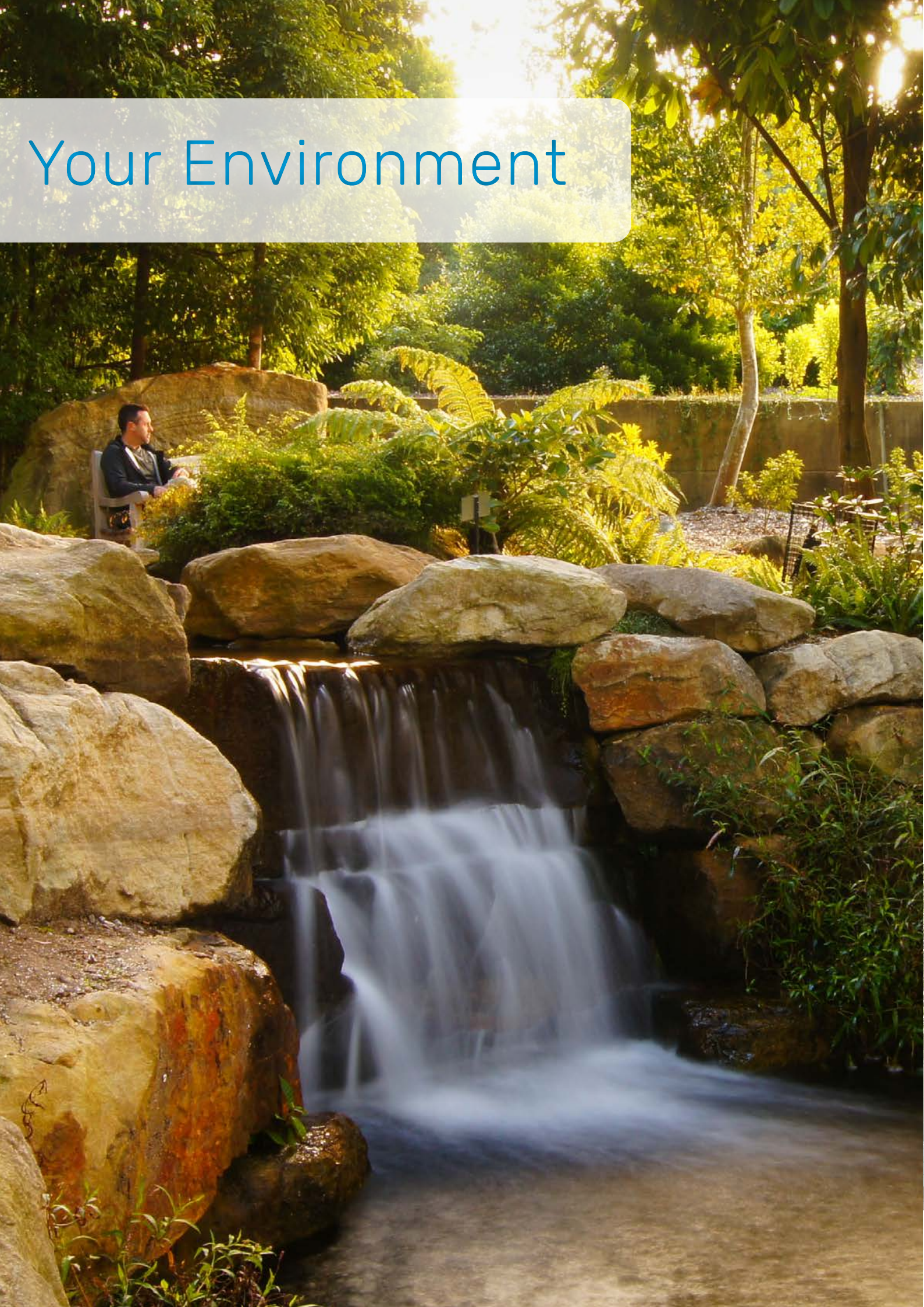
- River Road Reserve, 42 River Road, Elderslie;
- Bicentennial Equestrian Park - before 10am and after 5pm Monday to Sunday (excluding horse event periods);
- Rosevale Reserve, Rosevale Place, Narellan;
- Clifton Park, Arcadian Hills Estate, Cobbitty;
- Burrell Road, Spring Farm; and
- Holden Drive, Oran Park.

It is the responsibility of the person walking the dog to remove and properly dispose of any dog's faeces.



www.camden.nsw.gov.au

Your Environment



Open burning

Burning in the Camden LGA is prohibited. Exceptions apply for bona fide hazard reduction works, where a Hazard Reduction Certificate has been issued by the Rural Fire Service (RFS). To discuss bona fide hazard reduction works, call 9608 7777.

Some agricultural fires and cooking fires are permitted.

(Note: If a fire is permitted, the NSW RFS, NSW Fire Brigade and Council requirements must be met prior to lighting the fire).

Bushcare and community tree planting events

Residents are welcome to join any volunteer bushcare groups currently working in Council owned bushland area.

Council provides all required training for volunteers. You can learn about weed identification and control, selecting and caring for local native plants and vegetation and providing habitat for local wildlife among other things. You can also participate in community tree planting events such as National Tree Day.

Sustainable Camden

'Sustainability' means many different things to many different people. At its most basic, being sustainable means living a lifestyle that uses as few resources as possible and causes the least amount of environmental damage for future generations to deal with.

The concept of sustainability can apply to almost every part of daily life whether in the home, at work, at school or in the community. As a result of significant urban development and population growth in the Camden Local Government Area, Council faces significant challenges in maintaining the rural charm and lifestyle that is so highly valued. Accommodating this growth and creating a sustainable environment, community and economy for the benefit of our current and future population is a priority for Council.

Council works with the local community, schools and businesses and state government agencies towards environmentally sustainable practices in energy and water use and waste management.

For more information on Camden's Environment, call Council's Customer Service Centres on 4654 7777 or visit Council's website.

Did you know?

Development consent is required before removal of trees of a certain height, circumference and branch span. However, some exemptions apply to certain trees such as Privet and African Olive.

These exemptions are specified in the Camden Development Control Plan. Please check with Council before removing or pruning trees by contacting Council's Customer Service Offices.



Waste Management



Domestic Waste Collection

Camden Council provides a three bin waste service which consists of a **Recycling bin** a **Green Waste bin** and a **General Waste bin** which are all collected weekly.

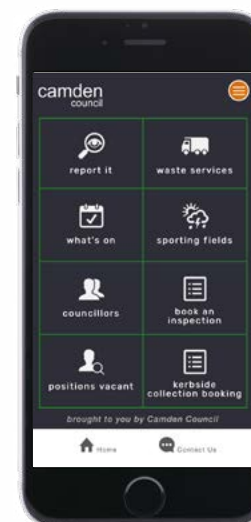
The three bin service is available to all residential properties excluding some rural residents who do not receive a green waste service as they are able to manage their green waste on their property. These residents have their rates adjusted accordingly.

Residents moving into newly constructed dwellings are required to contact Council to initiate their waste service.

Camden's waste service is designed to minimise the amount of waste going to landfill through a combination of the bins provided and waste processing after collection.

Download the "Our Camden" App to:

- Set a reminder for bin night;
- Book a kerbside clean up;
- Report a bin lost or stolen; and
- Notify Council that your waste was not collected.



What if my bin is stolen or damaged?

Council can arrange for your damaged or stolen bin/s to be repaired or replaced where necessary.

What are the waste collection times?

Waste collections are conducted Monday to Friday between the hours of 5am and 1pm. Services occur regardless of public holidays. For example, Christmas Day, New Year's Day etc.

Collection days

Camden Council collects all waste bins every week. A list of suburb collection days is listed below.

Bins must be placed on the kerbside the night prior to collection with the lid opening to the road. There must be a gap between each bin of at least 30cm with no obstruction from light poles, trees or parked vehicles.

COLLECTION DAYS

Monday

Bickley Vale, Bringelly, Camden, Camden South, Cawdor, Cobbitty, Ellis Lane, Grasmere, Kirkham, Spring Farm (Riverside and Ettiesdale Estates)

Tuesday

Spring Farm, Harrington Park (part of), Narellan, Elderslie

Wednesday

Rossmore, Gledswood Hills, Leppington, Harrington Park (part of), Catherine Field, Smeaton Grange (commercial)

Thursday

Gregory Hills, Narellan Vale, Mount Annan (east of Morshead Road), Currans Hill (part of)

Friday

Currans Hill (part of), Mount Annan, Oran Park, Catherine Field

General waste

To make the most of the resources we have, disposing of waste into the red bin should be our last resort. Therefore, to allow for those residents in our community who produce less waste, a range of bin sizes are available.

Having a smaller bin is not only good for the environment, it will save you money. The cost of your waste service varies according to the size of your red bin, and whether the property is in a rural or urban area.

A rule of thumb to help you minimise the garbage you produce is to “Avoid, Reduce, Reuse and Recycle”.

Recycling service

The recycling bin is a co-mingle bin that accepts paper and cardboard, plastics labeled 1-7, tin, aluminium and glass bottles.

The benefit of this system is that residents are not required to sort their recyclables.

Green waste service

The green waste bin is for organic material from your garden such as leaves, twigs and grass clippings. The material is then composted, processed and converted to make garden products such as soil improvers, fertilisers and top soils.

If you reside on a rural property and are not sure if a green waste service is available to your property, please contact Council.

Waste Management Facilities

The closest waste management facility is located at 275 Richardson Road, Spring Farm and is owned and operated by SUEZ Environment.

For more information on fees and services, call 1300 651 116.

E-Waste recycling

Camden Council has partnered with SUEZ to create a free E-Waste Recycling Service for residents and small businesses in the Camden Local Government Area.

Residents can now recycle unwanted electronic equipment such as televisions, computers, laptops, peripherals, printers and scanners at the free E-Waste Drop Zone at the SUEZ resource recovery park in Spring Farm.

This free recycling service is available for households and small businesses, with a maximum of fifteen items per customer.

Please note, items such as DVD/VCR players, microwaves, toasters, radios or game consoles are not available for free recycling.

For more information, call 1300 651 116.

Did you know?

Spring Farm Resource Recovery Park provides FREE disposal of cardboard boxes.

For more information, call 1300 651 116.



Hazardous waste

Camden Council, in conjunction with the NSW EPA, runs an annual household chemical *CleanOut* program. This service creates a safe and simple opportunity for residents to dispose of household chemicals in an environmentally friendly manner.

Accepted chemicals may include:

- Paint and paint related products (thinners, strippers, varnish etc);
- Pesticides and herbicides (baits, poisons, wood preservatives);
- Solvents and household cleaners;
- Motor oils and fuels;
- Batteries;
- Gas bottles;
- Fire extinguishers;
- Pool chemicals;
- Acids and alkalis; and
- Hobby chemicals (photography etc).

For more information, call 131 555 or visit cleanout.com.au

Wastewater

Not all suburbs within the Local Government Area (LGA) are connected to Sydney Water sewer mains. State Government legislation requires all on-site sewage management systems have a current *Approval to Operate*.

New residents can contact Council to arrange an inspection of your on-site sewage management system in order to obtain an *Approval to Operate* for your system.

Kerbside Clean Up

Kerbside collections allow residents to easily dispose of waste that is too bulky for the normal garbage collection. Residential properties are eligible for two kerbside collection services per financial year and must be booked through Council's Customer Service Centre.

Residents must follow these simple steps:

1. **Make a booking** - 4654 7777
2. **Get the timing right** - Place your material out no earlier than 48 hours prior to your scheduled collection.
3. **Get the volume right** - Only three cubic metres of materials in total will be accepted. This keeps the booking service fair and sustainable.



www.camden.nsw.gov.au
This project is a NSW EPA Waste Less, Recycle More initiative funded from the waste levy.

Illegal Dumping

Illegal dumping is a serious concern for the community as it can be dangerous and is unsightly.

Information to report includes:

- Date and Time;
- Description of the person;
- Description of the vehicle; and registration details.

Handy Information

Camden
council

Living with your neighbour

The best way to address neighbour problems is in a friendly cooperative manner rather than by regulations. Often the person causing the concern is not even aware there is an issue.

Occasionally, disputes cannot be easily resolved between neighbours. In these circumstances you may find it helpful to contact a Community Justice Centre who may be able to help if adjoining owners have difficulty reaching an agreement.

For more information, visit cjc.nsw.gov.au

Fencing

There are a number of factors to consider when planning new or replacement fencing for your property including:

- Restrictions or guidelines affecting the height, material or style of fencing appropriate in your area;
- Positioning of the fence; and
- Sharing of the costs.

Information sheets detailing Council's fencing policies are available for rural and residential areas from a Council Customer Service Office or by visiting Council's website.

Citizenship

To apply for citizenship you must be a legal, permanent resident of Australia, be of good character and have resided in Australia for at least two of the last five years. As part of all citizenship ceremonies, the Mayor will outline the rights and responsibilities of Australian Citizenship and the new citizen must take an oath or affirmation of allegiance to Australia.

For more information, call the Citizenship Information Line on 131 880 or visit citizenship.gov.au

Signs and banners

Council does not permit signs and banners to be erected on public land including telegraph poles and roundabouts. Council does have a **Signs and Banner Policy** for non-profit organisations. Further information can be found on Council's website.

Noise

We all create noise however the offensiveness of noise can vary from person to person. As a community we have some understanding about what levels of noise are acceptable and what are not.

If neighbourhood noise is a genuine problem for you there are a number of options you can consider including;

- **Talk to People** - try to solve the problem amicably by talking to whoever is causing the noise. Often people do not realise they are being noisy and are happy to work with you to solve the problem, as alternatives are often available.
- **Contact a Community Justice Centre** - If the noise continues, you can contact a Community Justice Centre (CJC). These are government-funded but independent centres that specialise in settling differences between neighbours without entering into complicated legal processes.

A CJC will suggest a mediation process. This is where you meet with the people who are making the noise, together with a CJC representative, to try and solve the problem. This process will not cost you any money, and has a high success rate.

- **Contact Council or Police** depending on the type of noise and hours it is being emitted. Refer to Council's or the Environmental Protection Authority (EPA) website for more information on dealing with neighbourhood noise.

Camden Council
70 Central Avenue, Oran Park NSW 2570
PO Box 183, Camden NSW 2570

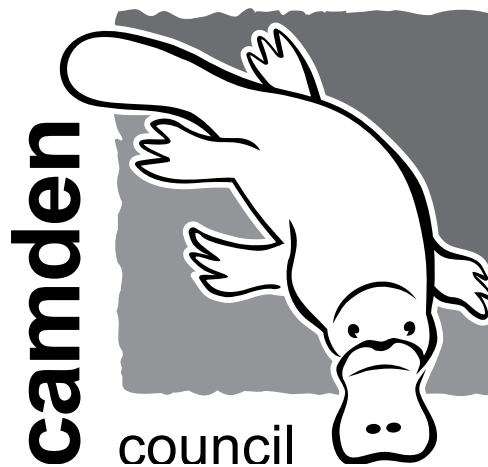
24 Hours Phone: 4654 7777
Fax: 4654 7829

mail@camden.nsw.gov.au
camden.nsw.gov.au

Download Council's free smartphone app for residents available
from Google Play or the App Store.



facebook.com/camdencouncil



www.camden.nsw.gov.au