

## **5. Council's Current Activities**

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Council has demonstrated its commitment to achieving an accessible community through initiatives such as the Community Wellbeing Policy.

Following is a summary of Council's activities that facilitate access or support people with a disability:

### **Information and library services**

Council's Library Service maintains an audio visual and large print collection, operates a Home Library Service for people with mobility difficulties or living in residential care, and produces a Community Information Directory including a directory of services for people with disabilities.

### **Recreational activities**

#### **Mount Annan Leisure Centre**

The Centre is located in Welling Drive Mount Annan and offers a range of recreational activities such as a heated indoor pool, 10 lane, 25 metre swimming pool, program pool, leisure pool, water slide, swim school and fitness studio. The Centre has accessible options such as a beach entry for gradual access into the leisure pool, as well as ramp access into the program pool. The Centre also has a water wheel chair that has ramp access into the pool, as well as ramp access into the areas of where the sauna and spa are located.

#### **Camden War Memorial Swimming Pool**

This is a community outdoor swimming pool. Currently, there is ramp access to the middle pool. There is also staff assistance made available for people with a disability accessing the pool.

### **Community Financial Assistance Program**

Community financial assistance program provides seeding money for community organisations, including disability groups and services.

### **Community Bus**

Council maintains a community bus that is utilised by many community groups and services. These include: Camden High School, Elizabeth Macarthur High School, Magdalene Catholic High School, Camden Nursing Home and St Johns Church Youth Group.

## **Pedestrian Access Mobility Plan (PAMP)**

Council completed a Pedestrian Access Mobility Plan (PAMP) in 2003 which addresses Council's vision of:

*Creating an accessible city, one which connects people, places and activities and has a wide choice of safe, affordable and convenient transport options.*

The PAMP complements the strategies contained in the DAP. Objectives for the PAMP include facilitating improvements in the level of pedestrian access and priority, particularly in areas of pedestrian concentrations; identifying and resolving pedestrian accident clusterings; and facilitating improvements in regard to personal mobility and safety for people with disabilities. The recommendations from PAMPs will be implemented over the next 5 to 10 years with a summary of action contained in the DAP.

## **Planning and Development**

Council assesses development applications to ensure they comply with safety and access requirements, including parking provisions. An access checklist has been prepared for local developers.

### **Policies and publications referred to are the:**

- Access and Equity Policy (2.1);
- Footpath Construction Policy (2.6);
- Local policy No. 6- Design for Accessibility (2.9);
- DCP 120- Guidelines for Disabled Access;
- Building Code of Australia (BCA), Council has: AS 1428(1)-General Requirements for Disabled Access-2001; and
- Disability Discrimination Act.

## **Customer Services**

Council's Customer Service Centres at Camden and Narellan are physically accessible.

Council's call centre takes service requests over the phone (including a pay-by-phone facility for rates and other services) and a TTY facility is available for people who have a speech or hearing impairment.

Standard services are provided at a reduced rate to people receiving a disability support pension and people receiving a similar benefit are also provided with a rate rebate.

Low service desks are available for people with physical disabilities. Information services are available for appropriate referral as well as assistance and advice for Council services and developments.